



O2 Mobile Tariff Guide

May 2025

Single UK and Roaming Bundles

Data Step Bundle (Out of Bundle)

Description	Up to 2GB	Up to 4GB	Up to 8GB	Up to 16GB	Up to 50GB	Over 50GB
O2 Data Step Bundle	£5.32	£3.19	£4.25	£5.32	£6.39	3p per MB
Cumulative Cost	£5.32	£8.51	£12.76	£18.08	£24.47	+3p per MB

The Data Step Bundle is added as a default to all Single User Tariffs

Data Step includes UK, EU and Global Roamer destinations

[Single Tariffs](#)[Shared Tariffs](#)[Data Tariffs](#)[Countries](#)[Contact](#)

Single Call Rates

For calls, texts and data outside of your monthly allowance

Description	Charge per minute
Calls to 05	47p
Calls to 0500	47p
Calls to 0701, Channel Islands, Isle of Man	47p
Calls to 07 Non-mobile and call forwarding	47p
Calls to 070	47p
Calls to 076	47p
Calls to 0800	Free
Calls to 84, 087	47p
Calls to 09	47p
Calls to Voicemail	FOC

Description	Charge per minute
Calls to landlines 01, 02, 03 (included landlines in O2 Europe Zone)	47p
Calls to O2 Directory Enquiries (118402)	38p (exc. VAT) Access charge + Service charge
Calls to other Directory Enquiries (118)	38p (exc. VAT) Access charge + Service charge
Calls to O2 mobiles and other UK mobiles in the UK	47p
UK and O2 Europe Zone Data	3p (per MB)
Picture messages Home and Roaming	42p (per message)
Text messages	42p (per message)
Text messages to Channel Islands, Isle of Man and 0701	42p (per message)

[Single Tariffs](#)
[Shared Tariffs](#)
[Data Tariffs](#)
[Countries](#)
[Contact](#)

Single International Call Rates

International Call Rates: International Voice Calls from the UK

Zone	Destination	Typs	Charge	With Int Discount
O2 International Zone 1	Channel Islands and Ireland	Minutes	£0.47	£0.022
O2 International Zone 2	Western Europe	Minutes	£0.57	£0.022
O2 International Zone 3	Rest of Europe and Turkey	Minutes	£1.33	£0.122
O2 International Zone 4	USA & Canada	Minutes	£1.33	£0.022
O2 International Zone 5	Asia Pacific	Minutes	£1.33	£0.122
O2 International Zone 6	Rest of World	Minutes	£1.77	£0.122
All O2 International Zones	International SMS	SMS	£0.31	£0.022

[Single Tariffs](#)[Shared Tariffs](#)[Data Tariffs](#)[Countries](#)[Contact](#)

Single Roaming Call Rates

Standard Roaming Rates: (to be used if the destination is not part of the Global Roamer)

Zone	Description	Daily Fee	Calling the UK	Calling in Country	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Incoming	SMS	GPRS
O2 World Zone 1	Ireland and the Channel Islands	N/A	UK rates	UK rates	UK rates	UK rates	£0.84	£0.84	£0.84	£0.84	FoC	30p	0.03p
O2 World Zone 2	Western Europe (EU & non-EU)	N/A	UK rates	UK rates	UK rates	UK rates	£0.84	£0.84	£0.84	£0.84	FoC	30p	0.03p
O2 World Zone 3	Eastern Europe	N/A	86p	86p	£1.90	£1.90	£0.810	£1.90	£1.90	£1.90	52p	30p	£6.00
O2 World Zone 5	Asia Pacific	N/A	63p	63p	£1.90	£1.90	£1.90	£1.90	£0.63	£1.90	43p	30p	£6.00
O2 World Zone 6	Rest of the World 1	N/A	£1.27	90p	£1.90	£1.90	£1.90	£1.90	£1.90	£1.27	90p	30p	£6.00

No daily charges to access your UK allowance, for destinations please see **O2 World Zones 1 & 2 on page 20**

Single Tariffs

Shared Tariffs

Data Tariffs

Countries

Contact

Single Roaming Call Rates contd.

Standard Roaming Rates: Roaming Calls Whilst Outside of the UK

Zone	Description	Daily Fee	Calling the UK	Calling in Country	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Incoming	SMS	GPRS
O2 World Zone 3 GR	Eastern Europe	£4.95	UK rates	UK rates	£0.47	£0.57	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 5 GRe		£4.95	UK rates	UK rates	£0.47	£0.57	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 4 GR	US & Canada	£4.95	UK rates	UK rates	£0.47	£0.57	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 4 GRe		£4.95	UK rates	UK rates	£0.47	£0.57	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 5 GR	Asia Pacific	£4.95	UK rates	UK rates	£0.47	£0.57	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 5 GRe		£4.95	UK rates	UK rates	£0.47	£0.57	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 6 GR	Rest of the World	£4.95	UK rates	UK rates	£0.47	£0.57	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 6 GRe		£4.95	UK rates	UK rates	£0.47	£0.57	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates

[Single Tariffs](#)
[Shared Tariffs](#)
[Data Tariffs](#)
[Countries](#)
[Contact](#)

Single Global Roamer Rates with International discount bundle

(to be used if the destination is not part of the Global Roamer)

Zone	Description	Daily Fee	Calling the UK	Calling in Country	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Incoming
O2 World Zone 3 GR	Eastern Europe	£0.022	£0.022	£0.022	£0.022	£0.022	£0.122	£0.022	£0.122	£0.122	£0.022
O2 World Zone 4 GR	USA & Canada	£0.022	£0.022	£0.022	£0.022	£0.022	£0.122	£0.022	£0.122	£0.122	£0.022
O2 World Zone 5 GR	Asia Pacific	£0.022	£0.022	£0.022	£0.022	£0.022	£0.122	£0.022	£0.122	£0.122	£0.022
O2 World Zone 6 GR	Rest of the World	£0.022	£0.022	£0.022	£0.022	£0.022	£0.122	£0.022	£0.122	£0.122	£0.022

Call Rates

- For calls made in Western Europe the minimum duration is 30 seconds, then charged in one-second increments, rounded to the nearest penny.
- For calls made elsewhere the minimum duration is one minute then charged in 15-second increments.
- All calls received while abroad are charged in one-second increments, rounded to the nearest penny.

[Single Tariffs](#)
[Shared Tariffs](#)
[Data Tariffs](#)
[Countries](#)
[Contact](#)

Shared UK and Roaming Bundles

Shared Global Roaming Bundles

Description	Global Roamer Destinations	Frequency	Global Roamer Extra destinations	Comments
Global Roamer Tariff	£4.95	Daily	£4.95 daily fee	Global Roamer activated as a default on all tariffs. For full list of countries see page 20
Global Roamer Extra Tariff (O2 Business Single GRE)	£4.95	Daily	£4.95 daily fee	

When utilising Global Roamer you can call back to the UK and call within the same country as you are currently in without incurring out of bundle charges. Specifically covers data usage, SMS and calls in-country and/or back to the UK.

Price Plan Description	Global Roamer	Global Roamer Extra	Minutes	Texts	UK to EU Minutes	UK to EU Texts	Data (Out of Bundle)
O2 Business sharer + GR	Yes	No	Unlimited	Unlimited	500	500	£6.38 Per 1GB

[Single Tariffs](#)
[Shared Tariffs](#)
[Data Tariffs](#)
[Countries](#)
[Contact](#)

Shared Call Rates: For calls, texts and data outside of your monthly allowance

Description	Charge per minute
Calls to 05	47p
Calls to 0500	47p
Calls to 0701, Channel Islands, Isle of Man	47p
Calls to 07 Non-mobile and call forwarding	47p
Calls to 070	47p
Calls to 076	47p
Calls to 0800	Free
Calls to 84, 087	47p
Calls to 09	47p
Calls to Voicemail	FOC

Description	Charge per minute
Calls to landlines 01, 02, 03 (included landlines in O2 Europe Zone)	47p
Calls to O2 Directory Enquiries (118402)	38p (exc. VAT) Access charge + Service charge
Calls to other Directory Enquiries (118)	38p (exc. VAT) Access charge + Service charge
Calls to O2 mobiles and other UK mobiles in the UK	47p
UK and O2 Europe Zone Data	3p (per MB)
Picture messages Home and Roaming	42p (per message)
Text messages	21p (per message)
Text messages to Channel Islands, Isle of Man and 0701	21p (per message)

[Single Tariffs](#)
[Shared Tariffs](#)
[Data Tariffs](#)
[Countries](#)
[Contact](#)

Shared International Call Rates

International Voice Calls from the UK

Zone	Destination	Typs	Charge	With Int Discount
O2 International Zone 1	Channel Islands and Ireland	Minutes	£0.47	£0.022
O2 International Zone 2	Western Europe	Minutes	£0.57	£0.022
O2 International Zone 3	Rest of Europe and Turkey	Minutes	£1.33	£0.122
O2 International Zone 4	USA & Canada	Minutes	£1.33	£0.022
O2 International Zone 5	Asia Pacific	Minutes	£1.33	£0.122
O2 International Zone 6	Rest of World	Minutes	£1.77	£0.122
All O2 International Zones	International SMS	SMS	£0.31	£0.022

No daily charges to access your UK allowance, for destinations please see **O2 World Zones 1 & 2 on page 20**

[Single Tariffs](#)[Shared Tariffs](#)[Data Tariffs](#)[Countries](#)[Contact](#)

Shared Roaming Call Rates

Standard Roaming Rates: (to be used if the destination is not part of the Global Roamer)

Zone	Description	Daily Fee	Calling the UK	Calling in Country	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Incoming	SMS	GPRS
O2 World Zone 1	Ireland and the Channel Islands	N/A	UK rates	UK rates	UK rates	UK rates	£0.84	£0.84	£0.84	£0.84	FoC	31p	0.03p
O2 World Zone 2	Western Europe (EU & non-EU)	N/A	UK rates	UK rates	UK rates	UK rates	£0.84	£0.84	£0.84	£0.84	FoC	31p	0.03p
O2 World Zone 3	Eastern Europe	N/A	86p	86p	£1.90	£1.90	£0.810	£1.90	£1.90	£1.90	55p	31p	£6.38
O2 World Zone 5	Asia Pacific	N/A	63p	63p	£1.90	£1.90	£1.90	£1.90	£0.63	£1.90	45p	31p	£6.38
O2 World Zone 6	Rest of the World 1	N/A	£1.27	85p	£1.90	£1.90	£1.90	£1.90	£1.90	£1.27	90p	31p	£6.38

[Single Tariffs](#)
[Shared Tariffs](#)
[Data Tariffs](#)
[Countries](#)
[Contact](#)

Shared Roaming Call Rates contd.

Standard Roaming Rates: Roaming Calls Whilst Outside of the UK

Zone	Description	Daily Fee	Calling the UK	Calling in Country	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Incoming	SMS	GPRS
O2 World Zone 3 GR	Eastern Europe	£4.95	UK rates	UK rates	£0.470	£0.570	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 5 GRe		£4.95	UK rates	UK rates	£0.470	£0.570	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 4 GR	US & Canada	£4.95	UK rates	UK rates	£0.470	£0.570	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 4 GRe		£4.95	UK rates	UK rates	£0.470	£0.570	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 5 GR	Asia Pacific	£4.95	UK rates	UK rates	£0.470	£0.570	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 5 GRe		£4.95	UK rates	UK rates	£0.470	£0.570	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 6 GR	Rest of the World	£4.95	UK rates	UK rates	£0.470	£0.570	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates
O2 World Zone 6 GRe		£4.95	UK rates	UK rates	£0.470	£0.570	£1.330	£1.330	£1.330	£1.770	UK rates	UK rates	UK rates

[Single Tariffs](#)
[Shared Tariffs](#)
[Data Tariffs](#)
[Countries](#)
[Contact](#)

Shared Global Roamer Rates with International discount bundle

(to be used if the destination is not part of the Global Roamer)

Zone	Description	Daily Fee	Calling the UK	Calling in Country	Zone 1	Zone 2	Zone 3	Zone 4	Zone 5	Zone 6	Incoming
O2 World Zone 3 GR	Eastern Europe	£0.022	£0.022	£0.022	£0.022	£0.022	£0.122	£0.022	£0.122	£0.122	£0.022
O2 World Zone 4 GR	USA & Canada	£0.022	£0.022	£0.022	£0.022	£0.022	£0.122	£0.022	£0.122	£0.122	£0.022
O2 World Zone 5 GR	Asia Pacific	£0.022	£0.022	£0.022	£0.022	£0.022	£0.122	£0.022	£0.122	£0.122	£0.022
O2 World Zone 6 GR	Rest of the World	£0.022	£0.022	£0.022	£0.022	£0.022	£0.122	£0.022	£0.122	£0.122	£0.022

Call Rates

- For calls made in Western Europe the minimum duration is 30 seconds, then charged in one-second increments, rounded to the nearest penny.
- For calls made elsewhere the minimum duration is one minute then charged in 15-second increments.
- All calls received while abroad are charged in one-second increments, rounded to the nearest penny.

[Single Tariffs](#)
[Shared Tariffs](#)
[Data Tariffs](#)
[Countries](#)
[Contact](#)

Data Only Tariffs

Data Step Out of bundle Ladder

Description	Up to 2GB	Up to 4GB	Up to 8GB	Up to 16GB	Up to 50GB	over 50GB
O2 Data Step Bundle	£5.32	£3.19	£4.25	£5.32	£6.39	3p per MB
Cumulative cost	£5.32	£8.51	£12.76	£18.08	£24.47	+3p per MB

* Fair usage applies, see small print (page 24) for further details

All tariffs:

- Include Global Roamer and detail can be found on page 24
- Include Data Step Bundle

[Single Tariffs](#)[Shared Tariffs](#)[Data Tariffs](#)[Countries](#)[Contact](#)

Data Only UK and Roaming Bundles

Shared Global Roaming Bundles

Description	Global Roamer Destinations	Frequency	Global Roamer Extra destinations	Comments
Global Roamer Tariff	£4.95	Daily	£4.95 daily fee	Global Roamer activated as a default on all tariffs. For full list of countries see page 20
Global Roamer Extra Tariff (O2 Business Single GRE)	£4.95	Daily	£4.95 daily fee	

When utilising Global Roamer you can call back to the UK and call within the same country as you are currently in without incurring out of bundle charges.
Specifically covers data usage, SMS and calls in-country and/or back to the UK.

[Single Tariffs](#)[Shared Tariffs](#)[Data Tariffs](#)[Countries](#)[Contact](#)

Data Only Tariff – Call Rates

UK Traffic: Internet and messaging for data only

Destination	Type	Charge
UK Picture Messages	MMS	£0.420
Text Message	SMS	£0.210
UK GPRS	MB	£0.030

International SMS

Region	Destination	Typs	Charge
O2 World Zone 1	Channel Islands and Ireland	SMS	£0.31
O2 World Zone 2	Western Europe	SMS	£0.31
O2 World Zone 3	Rest of Europe and Turkey	SMS	£0.31
O2 World Zone 4	USA & Canada	SMS	£0.31
O2 World Zone 5	Asia Pacific	SMS	£0.31
O2 World Zone 6	Rest of World	SMS	£0.31

When utilising Global Roamer you can call back to the UK and call within the same country as you are currently in without incurring out of bundle charges. Specifically covers data usage, SMS and calls in-country and/or back to the UK.

#GRe destinations have a £0.00 daily fee on Extra tariffs ONLY

No daily charges to access your UK allowance,
for destinations please see **O2 World Zones 1 & 2 on page 20**

Standard Roaming Rates

Zone	Description	Daily Fee	SMS	GPRS
O2 World Zone 1	Ireland and the Channel Islands	n/a	£0.31	£0.03
O2 World Zone 2	Western Europe (EU & non-EU)	n/a	£0.31	£0.03
O2 World Zone 3	Eastern Europe	n/a	£0.31	£6.38
O2 World Zone 4	USA & Canada	n/a	£0.31	£6.38
O2 World Zone 5	Asia Pacific	n/a	£0.31	£6.38
O2 World Zone 6	Rest of the World	n/a	£0.31	£6.38

Global Roamer Rates

Zone	Description	Daily Fee #
O2 World Zone 3 GR	Eastern Europe	£4.95
O2 World Zone 5 GR	Asia Pacific	£4.95
O2 World Zone 6 GR	Rest of the World	£4.95
O2 World Zone 3 GRe	Eastern Europe	£4.95 / £0.00
O2 World Zone 4 GRe	USA & Canada	£4.95 / £0.00
O2 World Zone 5 GRe	Asia Pacific	£4.95 / £0.00
O2 World Zone 6 GRe	Rest of the World	£4.95 / £0.00

[Single Tariffs](#)
[Shared Tariffs](#)
[Data Tariffs](#)
[Countries](#)
[Contact](#)

International Zones

O2 International Zone 1 (Channel Islands and Ireland)							
Guernsey		Ireland		Isle of Man		Jersey	
O2 International Zone 2 (Western Europe)							
Austria	Belgium	Bulgaria	Croatia	Cyprus	Czechia	Denmark	Estonia
Finland	France	Germany	Gibraltar	Greece	Hungary	Italy	Latvia
Liechtenstein	Lithuania	Luxembourg	Malta	Martinique	Mayotte	Monaco	Netherlands
Norway	Poland	Portugal	Romania	San Marino	Slovakia	Slovenia	Spain
Sweden	Switzerland						
O2 International Zone 3 (Rest of Europe and Turkey)							
Albania	Bosnia and Herzegovina	Montenegro	Morocco	North Macedonia	Serbia	Tunisia	Turkey
O2 International Zone 4 (USA & Canada)							
Canada				United States of America			
O2 International Zone 5 (Asia Pacific)							
Australia	Hong Kong	Malaysia	New Zealand	Oman	Singapore	South Africa	

[Single Tariffs](#)
[Shared Tariffs](#)
[Data Tariffs](#)
[Countries](#)
[Contact](#)

International Zones contd.

O2 International Zone 6 (Rest of World)							
Afghanistan	Åland Islands	Algeria	American Samoa	Andorra	Angola	Anguilla	Antarctica
Antarctica Aus	Antarctica GsmAq	Antigua and Barbuda	Argentina	Armenia	Aruba	Ascension	Azerbaijan
Bahamas	Bahrain	Bangladesh	Barbados	Belarus	Belize	Benin	Bermuda
Bhutan	Bolivia	Bonaire - Sint Eustatius and Saba	Botswana	Bouvet Island	Brazil	British Indian Ocean Territory	Brunei Darussalam
Burkina Faso	Burundi	Cabo Verde	Cambodia	Cameroon	Cayman Islands	Central African Republic	Chad
Chile	China	Colombia	Comoros	Congo	Congo (the Democratic Republic of the)	Cook Islands	Costa Rica
Côte d'Ivoire	Cuba	Curaçao	Diego Garcia	Djibouti	Dominica	Dominican Republic	
Ecuador	Egypt	El Salvador	Equatorial Guinea	Eritrea	Ethiopia	Falkland Islands	Faroe Islands
Fiji	French Polynesia	French Southern Territories	Gabon	Gambia	Georgia	Ghana	Greenland
Grenada	Guam	Guatemala	Guinea	Guinea-Bissau	Guyana	Haiti	Heard Island and McDonald Islands
Holy See	Honduras	India	Indonesia	Iran	Iraq	Israel	Jamaica
Japan	Jordan	Kazakhstan	Kenya	Kiribati	Korea (DPRK)	Korea (Republic of)	Kosovo
Kuwait	Kyrgyzstan	Laos	Lebanon	Lesotho	Liberia	Libya	Macao
Mexico	Micronesia	Moldova	Mongolia	Montserrat	Mozambique	Myanmar	Namibia
Nauru	Nepal	Netherlands Antilles	New Caledonia	Nicaragua	Niger	Nigeria	Niue
Norfolk Island	Northern Mariana Islands	Pakistan	Palau	Palestine	Panama	Papua New Guinea	Paraguay
Peru	Philippines	Pitcairn	Puerto Rico	Qatar	Réunion	Russia	Rwanda
Saint Barthélemy	Saint Helena	Saint Helena Ascension and Tristan da Cunha	Saint Kitts and Nevis	Saint Lucia	Saint Martin (French part)	Saint Pierre and Miquelon	Saint Vincent and the Grenadines
Samoa	São Tomé and Príncipe	Saudi Arabia	Senegal	Seychelles	Sierra Leone	Sint Maarten (Dutch part)	Solomon Islands
Somalia	South Georgia and the South Sandwich Islands	South Sudan	Sri Lanka	Sudan	Suriname	Svalbard and Jan Mayen	Swaziland
Syrian Arab Republic	Taiwan	Tajikistan	Tanzania	Thailand	Timor-Leste	Togo	Tokelau
Tonga	Trinidad and Tobago	Turkmenistan	Turks and Caicos Islands	Tuvalu	Uganda	Ukraine	United Arab Emirates
United States Minor Outlying Islands	Uruguay	Uzbekistan	Vanuatu	Venezuela	Vietnam	Virgin Islands (British)	Virgin Islands (US)
Wallis and Futuna	Western Sahara	Yemen	Zambia	Zimbabwe			

[Single Tariffs](#)
[Shared Tariffs](#)
[Data Tariffs](#)
[Countries](#)
[Contact](#)

International Zones

O2 International Zone 1 (Channel Islands and Ireland)							
Guernsey		Ireland		Isle of Man		Jersey	
O2 International Zone 2 (Western Europe)							
Austria	Belgium	Bulgaria	Croatia	Cyprus	Czechia	Denmark	Estonia
Finland	France	Germany	Gibraltar	Greece	Hungary	Italy	Latvia
Liechtenstein	Lithuania	Luxembourg	Malta	Martinique	Mayotte	Monaco	Netherlands
Norway	Poland	Portugal	Romania	San Marino	Slovakia	Slovenia	Spain
Sweden	Switzerland						
O2 International Zone 3 (Rest of Europe and Turkey)							
Albania	Bosnia and Herzegovina	Montenegro	Morocco	North Macedonia	Serbia	Tunisia	Turkey
O2 International Zone 4 (USA & Canada)							
Canada				United States of America			
O2 International Zone 5 (Asia Pacific)							
Australia	Hong Kong	Malaysia	New Zealand	Oman	Singapore	South Africa	

[Single Tariffs](#)
[Shared Tariffs](#)
[Data Tariffs](#)
[Countries](#)
[Contact](#)

Roaming Zones - Voice Calls & Text Countries

Inclusive Roaming Destinations with no charge to your Daily Allowance

O2 World Zone 1*							
Guernsey		Ireland		Isle of Man		Jersey	
O2 World Zone 2*							
Austria	Belgium	Bulgaria	Croatia	Cyprus	Czechia	Denmark	Estonia
Finland	France	French Guiana	French West Indies	Germany	Gibraltar	Greece	Guadeloupe
Hungary	Iceland	Italy	Latvia	Liechtenstein	Lithuania	Luxembourg	Malta
Martinique	Mayotte	Monaco	Netherlands	Norway	Poland	Portugal	Réunion
Romania	Saint Martin (French part)	San Marino	Slovakia	Slovenia	Spain	Sweden	Switzerland

O2 World Zone 3							
Albania	Bosnia and Herzegovina	Montenegro	Morocco	North Macedonia	Serbia	Tunisia	Turkey
O2 World Zone 4							
Canada				United States of America			
O2 World Zone 5							
Australia	Christmas Island		Cocos (Keeling) Islands		Hong Kong		Malaysia
New Zealand	Oman		Singapore		South Africa		

*Anyone roaming in these destinations can use their UK Data Allowance.

[Single Tariffs](#)
[Shared Tariffs](#)
[Data Tariffs](#)
[Countries](#)
[Contact](#)

Roaming Zones - Voice Calls & Texts Countries Contd.

O2 World Zone 6							
Afghanistan	Åland Islands	Algeria	American Samoa	Andorra	Angola	Anguilla	Antarctica
Antarctica Aus	Antarctica Gsm Aq	Antigua and Barbuda	Argentina	Armenia	Aruba	Ascension	Azerbaijan
Bahamas	Bahrain	Bangladesh	Barbados	Belarus	Belize	Benin	Bermuda
Bhutan	Bolivia	Bonaire - Sint Eustatius and Saba	Botswana	Bouvet Island	Brazil	British Indian Ocean Territory	Brunei Darussalam
Burkina Faso	Burundi	Cabo Verde	Cambodia	Cameroon	Cayman Islands	Central African Republic	Chad
Chile	China	Colombia	Comoros	Congo	Congo (the Democratic Republic of the)	Cook Islands	Costa Rica
Côte d'Ivoire	Cuba	Curaçao	Diego Garcia	Djibouti	Dominica	Dominican Republic	Dtag Satellite
Ecuador	Egypt	El Salvador	Emsat	Equatorial Guinea	Eritrea	Ethiopia	Falkland Islands
Faroe Islands	Fiji	French Polynesia	French Southern Territories	Gabon	Gambia	Georgia	Ghana
Greenland	Grenada	Guam	Guatemala	Guinea	Guinea-Bissau	Guyana	Haiti
Heard Island and McDonald Islands	Holy See	Honduras	India	Indonesia	Iran	Iraq	Israel
Jamaica	Japan	Jordan	Kazakhstan	Kenya	Kiribati	Korea (the Democratic People's Republic of)	Korea (the Republic of)
Kosovo	Kuwait	Kyrgyzstan	Lao Peoples Democratic Republic	Lebanon	Lesotho	Liberia	Libya
Macao	Madagascar	Malawi	Maldives	Mali	Malta (Turkey)	Marshall Islands	Mauritania

Single Tariffs

Shared Tariffs

Data Tariffs

Countries

Contact

Roaming Zones - Voice Calls & Texts Countries Contd.

O2 World Zone 6 Contd.							
Mauritius	Mexico	Micronesia	Moldova	Mongolia	Montserrat	Mozambique	Myanmar
Namibia	Nauru	Nepal	Netherlands Antilles	New Caledonia	Nicaragua	Niger	Nigeria
Niue	Norfolk Island	Northern Mariana Islands	On Air	On Waves	Pakistan	Palau	Palestine
Panama	Papua New Guinea	Paraguay	Peru	Philippines	Pitcairn	Puerto Rico	Qatar
Russia	Rwanda	Saint Barthélemy	Saint Helena	Saint Helena Ascension and Tristan da Cunha	Saint Kitts and Nevis	Saint Lucia	Saint Pierre and Miquelon
Saint Vincent and the Grenadines	Samoa	Sao Tome and Principe	Satellite	Satellite - Argentina	Satellite - Colombia	Satellite - Indo- nesia	Satellite - Mexico
Satellite - Norway	Satellite - Peru	Satellite - Switzerland	Satellite - United Arab Emirates	Satellite - Venezuela	Saudi Arabia	Seonet	Senegal
Seychelles	Sierra Leone	Sint Maarten (Dutch part)	Solomon Islands	Somalia	South Georgia and the South Sandwich Islands	South Sudan	Sri Lanka
Sudan	Suriname	Svalbard and Jan Mayen	Swaziland	Syrian Arab Republic	Taiwan	Tajikistan	Tanzania
Teleena	Thailand	Thuraya	Timor-Leste	Togo	Tokelau	Tonga	Trinidad and Tobago
Tristan Dacunha	Truphone	Turkmenistan	Turks and Caicos Islands	Tuvalu	Uganda	Ukraine	United Arab Emirates
United States Minor Outlying Islands	Uruguay	Uzbekistan	Vanuatu	Venezuela	Vietnam	Virgin Islands (British)	Virgin Islands (US)
Wallis and Futuna	Western Sahara	Yemen	Zambia	Zimbabwe			

Single Tariffs

Shared Tariffs

Data Tariffs

Countries

Contact

Single Tariff – Destinations included

Countries included in the 500 / 2000 UK to Europe Minutes						
Ireland	Andorra	Austria	Belgium	Bulgaria	Canary Islands	Croatia
Cyprus (Greek)	Croatia	Germany	Gibraltar	Greece	Guernsey	Hungary
Iceland	Italy	Ireland	Isle of Man	Jersey	Latvia	Liechtenstein
Lithuania	Luxembourg	Malta	Martinique	Mayotte	Monaco	Netherlands
Norway	Poland	Portugal	Romania	San Marino	Slovak Rep	Slovenia
Spain	Sweden	Switzerland	Vatican City			

Single Tariffs

Shared Tariffs

Data Tariffs

Countries

Contact

Important Information

General

- Inclusive minutes can be used to call UK landlines starting 01, 02 and 03, and UK mobiles starting 07, subject to fair usage of 10,000
- Calls within EU and to UK Landline 01,02,03 numbers as well as on network and cross network mobiles come out of the tariff minute allowance
- Texts with EU and to UK mobiles both on-net and cross network come out of the tariff text allowance
- We have the right to pass on any annual RPI or CPI related price increases imposed by the network

Global Roamer

- All tariffs are opted into Global Roamer by default
- When utilising Global Roamer you can call back to the UK and call within the same country as you are currently in without incurring out of bundle charges. This covers data usage, SMS and calls in-country and / or back to the UK
- If customers use their mobile in the Europe Zone for more than 50% of the time in any 3-month rolling period, they will receive a notification requesting more moderate use of our roaming services
- If customers usage in the Europe Zone continues to exceed 50% as described above, over the 2-week period following the first notification, customers will either be charged for use or be barred from using our roaming service

Global Roamer Cont'd.

- For unlimited tariffs with a monthly data allowance greater than 35GB, Global Roamer data usage is capped at 35GB per month. Data usage above the 35GB threshold is chargeable at £3.50 Ex VAT per 1GB until their monthly allowance renews

Fair Usage Policy

Unlimited Data - UK usage

- If a number regularly uses 650GB of data per month or tethers 12 or more devices, we may consider this to be non-permitted use and have the right to move the number to a more suitable plan and/or charge for the excess data usage
- UK to EU Minutes and text policy of 2000 mins and 2000 texts and then standard charges apply, see page 8
- For plans with Unlimited data, EU Data Roaming will be capped at 35GB per month. Once customers reach this, they can still use data in our Europe Zone and will be charged at £3.50 Ex VAT per 1GB until their monthly allowance renews

Important information Cont'd

Mobile Misuse

O2 reserves the right to suspend or terminate connections where it identifies usage which it believes is:

- Outside normal commercial practice.
- Made via automated means e.g. SIM Gateway.
- Damages or impairs our network.
- Fraudulent, abusive, illegal or a nuisance.

All of these activities would fall outside of the Fair Usage policy, and such will not be supported by the Mobile Bill Limit Regulation (mobile spend cap). Please see the Mobile Bill Limits and Spend Caps documentation on the ibillie portal for further detail.

